

# NEWSLETTER

SEPTEMBER 2023



## PROMPT PAYMENT DISCOUNT

As most of you will know, the Practice offers a 5% prompt payment discount (PPD) for any invoice paid at the time of a visit or by the end of the following working day. Unfortunately, we have found recently that a small minority have abused this system therefore we would like to take this opportunity to remind clients of the terms and conditions related to this scheme.

The 5% discount is valid on all products, services and lab fees.

In order to benefit from the discount, clients must pay the discounted amount in full either at the time of the visit or by the end of the following working day.

The vets are able to take card payments on yards but, if for any reason this is not possible, please call the office and we will be able to take a payment over the phone or direct you towards other methods of payment.

The responsibility for benefiting from the discount lies solely with the client; if you are expecting to receive an invoice but have not yet received it and wish to benefit from the discount, please call the office.

Discounts will no longer be applied automatically at the mid-month and end-of-month invoice runs.

Clients whose account status is "pay at time" or "emergencies only" are not eligible to benefit from the discount.

If you have any questions regarding the PPD scheme, please do not hesitate to contact the Practice on 01442 851921.

## DON'T FORGET OUR ONLINE SHOP

The site for all your horse's needs



VISIT OUR SHOP

## CARE ABOUT CUSHINGS

Is your horse on treatment for Cushing's but still not signed up to Care about Cushing's?

Care About Cushing's is an online resource to support owners with the lifelong management of PPID.

It allows you to manage your horse's PPID history, save diary entries and upload photographs to monitor their progress.

► DONT DELAY, SIGN UP NOW!

## FACEBOOK

Don't forget to join our Facebook Group- get in touch with each other, share thoughts, contacts and tell us what you want!



## PREVENTATIVE DENTAL WORK CAN SAVE A HORSE'S TEETH

Check out our online videos of dental work done .

## LAMENESS SENSORS

Contact the practice for more information or to make an appointment for your horse



CALL THE PRACTICE NOW TO BOOK YOUR DENTAL APPOINTMENT  
**01442 851921**

Follow the link below to view our Terms and Conditions of Business

LINK TO T&C'S